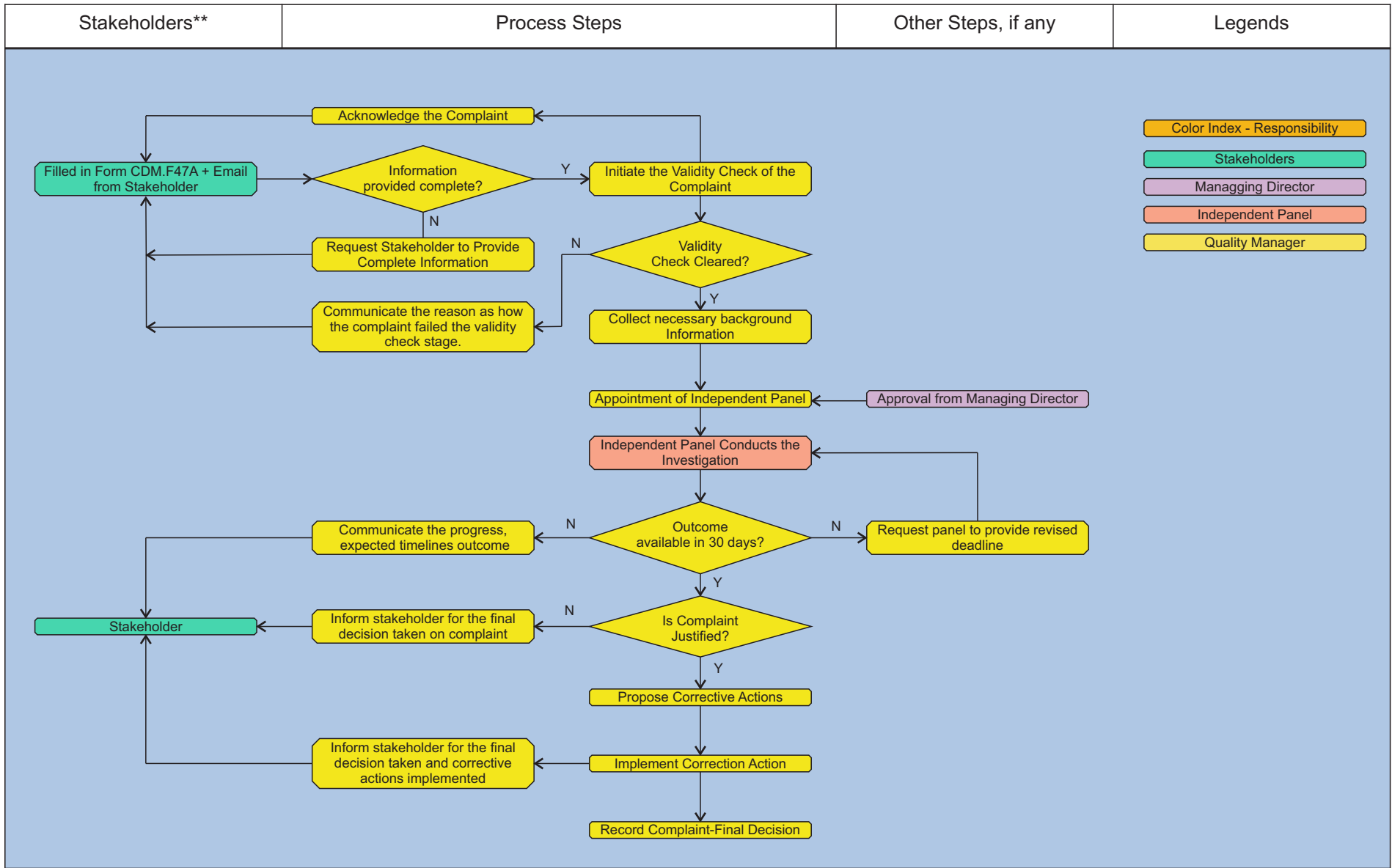


CDM Complaint* (Validation/Verification Services) Handling Process at Earthood Flow Chart



Disclaimer: The information presented here is current to the best of our knowledge. However, we do not undertake any responsibility on its use. The information is liable to change/modification/removal at our discretion due to internal procedures. The information and this document can be freely downloaded, circulated without altering the content in any manner.

*Complaints: Formal (written) and/or informal (verbal) expressions of dissatisfaction regarding the performance of a DOE in relation to its CDM function(s)

**Any source, such as the CDM client's organization (CDM PP), the general public or its representatives, government bodies, NGOs, etc.

**Form F47.A is also available at www.earthood.in. Stakeholder is recommended to provide the filled in the Form